# **Dell™ Systems Software Support Matrix Version 6.2**

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**NOTE**: A NOTE indicates important information that helps you make better use of your system.

A CAUTION: A CAUTION indicates potential damage to hardware or loss of data if instructions are not followed.

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# **Supported Browsers**

**Dell™ Systems Software Support Matrix Version 6.2** 

<u>Table 6-1</u> lists the browsers that support Dell OpenManage<sup>™</sup> in Dell systems.

## Table 6-1. Supported Browsers

Operating System	Windows Server® 2003 R2	Windows XP	Windows Server 2008	Windows Server 2008 R2	Windows Vista®	SUSE® Linux Enterprise Server 10	SUSE Linux Enterprise Sei 11
Browser	Internet Explorer 8.0	Internet Explorer 8.0	Internet Explorer 8.0	Internet Explorer 8.0	Internet Explorer 8.0	Firefox 2.0	Firefox 3.0
	Internet Explorer 7.0 Internet Explorer 6.0 SP2	Internet Explorer 6.0 SP2 Firefox 3.0	Internet Explorer 7.0 Firefox 3.0		Internet Explorer 7.0 Firefox 3.0		
	Firefox 3.0						

NOTE: IT Assistant is not supported on Firefox 3.0 for Microsoft Windows Server 2008 Family.

NOTE: iDRAC 1.4/2.0 is not supported on Internet Explorer 8.0.

NOTE: For the latest information, see the readme file for the specific product available on support.dell.com/manuals. On this page, click Software > Systems Management > Dell OpenManage Releases. Select the OpenManage Release version and then select the appropriate product to view the readme file.

# Supported Dell OpenManage Change Management Software

**Dell™ Systems Software Support Matrix Version 6.2** 

- Supported Change Management Software on Microsoft Windows Operating Systems
- Supported Change Management Software on Virtualization Operating Systems

Dell<sup>TM</sup> OpenManage<sup>TM</sup> change management software is a set of tools that provides an easy way to update Dell systems. It is also an efficient way to manage hardware, software, and operating system updates.

Dell OpenManage change management software comprises:

Dell Update Packages

A Dell Update Package (DUP) is a self-contained executable in a standard package format. Each Update Package is designed to update a single software

Dell Update Packages allow administrators to update a wide range of system components simultaneously and apply scripts to similar sets of Dell systems to bring system software components up to the same version levels

For more information on DUPs, see the Dell Update Packages User's Guide available on the Dell Support website at support.dell.com.

Server Update Utility

Dell OpenManage Server Update Utility (SUU) is a DVD-based application for identifying and applying updates to a Dell system. You can use SUU to update your Dell system or to view the updates available for any system supported by SUU.

SUU compares the versions of components currently installed on your system with update components packaged on the *Dell Server Updates* DVD. SUU then displays a comparison report of the versions and provides the option of updating the components.

For more information on SUU, see the Dell OpenManage Server Update Utility User's Guide available on the Dell Support website at support.dell.com.



NOTE: Server Update Utility is used for server updates and may not work on newly released Dell systems that do not receive any server updates.

# Supported Change Management Software on Microsoft Windows Operating Systems

Table 3-1 lists the supported Dell OpenManage 6.2 change management software on systems running supported Microsoft® Windows® operating system.

- 1 A D in the intersection of the operating system and the Dell system columns indicates support for Dell Update Packages.
- 1 An S in the intersection of the operating system and the Dell system columns indicates support for Server Update Utility.

NOTE: Server Update Utility is used for server updates and may not work on newly released Dell systems that do not receive any server updates.

Table 3-1. Supported Dell OpenManage Change Management Software on Systems Running Microsoft Windows Operating Systems

Dell System		Busines	vs Small s Server 3 R2	Busines	vs Small s Server 108	Busines	Essential s Server 08	Win	dows Serv R2 x8					
	Edition	Standard	Premium	Standard	Premium	Standard	Premium	Web	Standard	Enterprise	Standard	Enterprise	Datacenter	Web
	Service Pack	SP2	SP2					SP2	R2-SP2	R2-SP2	R2-SP2	R2-SP2	R2-SP2	SP2
R200				D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S
R210				D	D	D	D	D	D	D	D	D	D	D
R300				D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S
R410		D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S
R510		D	D	D	D			D	D	D	D	D	D	D
R610		D, S	D, S	D, S	D, S			D, S	D, S	D, S	D, S	D, S	D, S	D, S
R710		D, S	D, S	D, S	D, S			D, S	D, S	D, S	D, S	D, S	D, S	D, S
R805				D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S
R900						D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S
R905						D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S
M600								D, S	D, S	D, S	D, S	D, S	D, S	D, S
M605								D, S	D, S	D, S	D, S	D, S	D, S	D, S
M610						D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S
M710						D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S

		1	1	1			Ι		T	Г			T
M805		-					D, S						
M905		-	ļ				D, S						
T100	*	*	*	*	*	*	*	*	*	*	*	*	*
T105	*	*	*	*	*	*	*	*	*	*	*	*	*
T110					D	D	D	D	D	D	D	D	D
T300	D, S												
T310					D	D	D	D	D	D	D	D	D
T410	D, S												
T605	D, S												
T610	D, S	D, S	D, S	D, S			D, S						
T710	D	D	D	D	D	D	D	D	D	D	D	D	D
6950					D, S								
2970			D, S										
2950	D, S												
2900	D, S												
1955							D, S						
1950	D, S												
1900	D, S												
6850							D, S						
6800							D, S						
2850			D, S	D, S			D, S						
2800	D, S	D, S	D, S	D, S			D, S						
1855							D, S						
1850			D, S	D, S			D, S						
1800	D, S	D, S	D, S	D, S			D, S						
860	D, S	D, S	D, S	D, S			D, S						
850			D, S	D, S			D, S						
840	D, S	D, S	D, S	D, S			D, S						
830	D, S	D, S	D, S	D, S			D, S						
800	D, S	D, S	D, S	D, S			D, S						
SC1435			D, S	D, S			D, S						
SC1430	D, S	D, S	D, S	D, S			D, S						
SC1425							D, S						
SC440	D, S	D, S	D, S	D, S			D, S						
SC430	D, S	D, S					D, S						
SC420	D, S	D, S					D, S	П					
PowerVault 100													
PowerVault 500													
PowerVault 600													
PowerVault DL2000													
PowerVault NX1950													
PowerVault NX3000													

NOTE: Dell PowerVault DL2000 supports only Windows Server 2008 x64 Standard Edition with SP1 installation.

# **Supported Change Management Software on Linux Operating Systems**

Table 3-2 lists the supported Dell OpenManage 6.2 change management software on systems running supported Linux operating system.

- $1-A\ D\ in\ the\ intersection\ of\ the\ operating\ system\ and\ the\ Dell\ system\ columns\ indicates\ support\ for\ Dell\ Update\ Packages.$
- ${\it i} \quad \text{An S in the intersection of the operating system and the Dell system columns indicates support for Server Update Utility.}$

NOTE: Server Update Utility is used for server updates and may not work on newly released Dell systems that do not receive any server updates.

Table 3-2. Supported Dell OpenManage Change Management Software on Systems Running Linux Operating Systems

		Enterprise Server 10 (x86_64)	Enterprise Server 11 (x86_64)		1.8 (x86_3	(2)		(x86_64	)	Linux 5 (x86
	Edition			ws	ES	AS	ws	ES	AS	
	Service Pack	SP3		Gold	Gold	Gold	Gold	Gold	Gold	U
R200		D, S	D, S		D, S	D, S		D, S	D, S	D,
R210		D	D		D	D		D	D	ı
R300		D, S	D, S		D, S	D, S		D, S	D, S	D,
R410		D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S	D,
R510		D	D		D	D		D	D	
R610		D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S	D,
R710		D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S	D,
R805		D, S	D, S		D, S	D, S		D, S	D, S	D,
R900		D, S	D, S		D, S	D, S		D, S	D, S	D,
R905		D, S	D, S			D, S			D, S	D,
M600		D, S	D, S		D, S	D, S		D, S	D, S	D,
M605		D, S	D, S		D, S	D, S		D, S	D, S	D,
M610		D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S	D,
M710		D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S	D,
M805		D, S	D, S		D, S	D, S	D, S	D, S	D, S	D,
M905		D, S	D, S		D, S	D, S	D, S	D, S	D, S	D,
T100		*	*	*	*	*	*	*	*	;
T105		*	*	*	*	*	*	*	*	,
T110		D	D		D	D		D	D	
T300		D, S	D, S		D, S	D, S		D, S	D, S	D,
T310		D	D		D	D		D	D	
T410		D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S	D,
T605		D, S	D, S		D, S			D, S		D,
T610		D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S	D,
T710		D	D	D	D	D	D	D	D	
6950		D, S	D, S			D, S		<del> </del>	D, S	D,
2970		D, S	D, S		D, S	D, S		D, S	D, S	D,
2950		D, S	D, S		D, S	D, S		D, S	D, S	D,
2900		D, S	D, S		D, S	D, S	-	D, S	D, S	D,
1955		D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S	D,
1950		D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S	D,
1900		D, S	D, S		D, S	D, S	1	D, S	D, S	D,
6850		D, S	D, S		<u> </u>	D, S	-	<u> </u>	D, S	D,
6800		D, S	D, S			D, S			D, S	D,
2850					D, S	D, S		D, S	D, S	D,
2800				D.C.	D, S	D, S	D.C.	D, S	D, S	D,
1855				D, S	D, S	D, S	D, S	D, S	D, S	D,
1850	_			D, S	D, S	D, S	D, S	D, S	D, S	
1800 860		D, S	D, S	D, S	D, S D, S	D, S D, S	D, S	D, S	D, S D, S	D,
		D, 3	D, 3	<del>                                     </del>	_	+	1	D, S	D, S	D,
850		D, S	D, S	-	D, S D, S	D, S D, S	_	D, S	D, S	
830		D, 3	D, 3					D, S D, S		D,
					D, S	D, S		+	D, S	
800 SC1435	<del>-  </del>	D, S	D, S	D, S	D, S D, S	D, S	D, S	D, S D, S	D, S	D,
SC1435	_	D, S	D, S	ט, ט	D, S	+	υ, ο	D, S		D,
SC1430		υ, 3	υ, ο	De	<del> </del>	+	D.c.	+	D, S	D,
SC1425 SC1420				D, S	D, S D, S	+	D, S	D, S D, S	D, S	D,
SC1420 SC440	-	n e	D e	<del>                                     </del>	_	1	<del>                                     </del>	+	υ, δ	D,
SC440 SC430		D, S	D, S	<del>                                     </del>	D, S D, S	+	+	D, S D, S	<del>                                     </del>	D,
	-					+	<del>                                     </del>	D, 3		
SC420				<b>—</b>	D, S	-	-	-	<b>—</b>	D,

PowerVault 100					
PowerVault 500					
PowerVault 600					
PowerVault DL2000					
PowerVault NX1950					
PowerVault NX3000					

# **Supported Change Management Software on Virtualization Operating Systems**

Table 3-3 lists the supported Dell OpenManage 6.2 change management software on systems running supported Virtualization operating system.

- 1 A D in the intersection of the operating system and the Dell system columns indicates support for Dell Update Packages.
- 1 An S in the intersection of the operating system and the Dell system columns indicates support for Server Update Utility.

Table 3-3. Supported Dell OpenManage Change Management Software on Systems Running Virtualization Operating Systems

Dell System				VMwa	re®				Microsoft	
	Edition	ESX	ESX	ES	SXi	ES	SXi			
		3.5 U5	4.0 U1	3.5	U5	4.0	U1	Hyper-V	Hyper-V R2	Hyper-V Server
	Service Pack			HDD	Flash	HDD	Flash			
R200		D, S	D, S	D, S		D, S		D, S	D, S	D, S
R210		D	D	D		D		D	D	D
R300		D, S	D, S	D, S		D, S		D, S	D, S	D, S
R410		D, S	D, S	D, S		D, S		D, S	D, S	D, S
R510		D	D	D		D		D	D	D
R610		D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S
R710		D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S
R805		D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S
R900		D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S
R905		D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S
M600		D, S	D, S	D, S		D, S		D, S	D, S	D, S
M605		D, S	D, S	D, S		D, S		D, S	D, S	D, S
M610		D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S
M710		D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S
M805		D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S
M905		D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S
T100		D, S	D, S					D, S	D, S	D, S
T105		D, S	D, S					D, S	D, S	D, S
T110		D	D	D		D		D	D	D
T300		D, S	D, S	D, S		D, S		D, S	D, S	D, S
T310		D	D	D		D		D	D	D
T410		D, S	D, S	D, S		D, S		D, S	D, S	D, S
T605	1	D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S
T610	†	D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S
T710	1	D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S
6950	1	D, S	D, S		1			D, S	D, S	D, S
2970	†	D, S	D, S		1			D, S	D, S	D, S
2950	+	D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S
2900	+	D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S
1955	+	D, S	D, S	5,5	1 5, 5	5,5	5,0	D, S	D, S	D, S
1950	+	D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S	D, S
1900	+	D, 3	<i>D</i> , 5	D, 3	1 5, 5	5,5	5,5	D, S	D, S	D, S
6850	+	D, S	D, S	<del>                                     </del>	<del> </del>			υ, ο	D, 3	ی ا
JUJU		υ, ο	υ, ο							

6800							
2850	D, S	D, S					
2800							
1855	D, S						
1850	D, S	D, S					
1800							
860					D, S	D, S	D, S
850							
840					D, S	D, S	D, S
830							
800							
SC1435					D, S	D, S	D, S
SC1430					D, S	D, S	
SC1425							
SC1420							
SC440					D, S	D, S	D, S
SC430							
SC420							
PowerVault 100							
PowerVault 500							
PowerVault 600							
PowerVault DL2000							
PowerVault NX1950							
PowerVault NX3000							

# Supported Dell OpenManage Systems Management Software

Dell™ Systems Software Support Matrix Version 6.2

- Supported Dell OpenManage Systems Management Software on Microsoft Windows Operating Systems
- Supported Dell OpenManage Systems Management Software on Linux Operating Systems
- Supported Dell OpenManage Systems Management Software on Virtualization Operating Systems

Dell™ OpenManage™ systems management software is a suite of application programs for Dell systems. This software allows you to manage your system with proactive monitoring, notification, and remote access.

Dell OpenManage systems management software can be divided into:

1 Dell OpenManage Server Administrator

Dell OpenManage Server Administrator is a comprehensive, one-to-one systems management solution, designed for system administrators, to manage systems locally and remotely on a network.

Server Administrator comprises the following services:

- 1 Server Administrator Web Server
- 1 Server Instrumentation
- 1 Remote Enablement
- 1 Remote Access Controller
- 1 Storage Management

For more information about Dell OpenManage Server Administrator, see the Dell OpenManage Server Administrator User's Guide. This guide is available on the Dell Support website at support.dell.com.

1 Dell Systems Build and Update Utility

Dell Systems Build and Update Utility is designed to speed up the setup and performance of Dell systems. Dell Systems Build and Update Utility provides a series of intuitive and easy-to-follow interview screens that help guide you through the server installation process.

For more information about Systems Build and Update Utility, see the Dell Systems Build and Update Utility User's Guide available on the Dell Support website at support.dell.com.

#### **Documentation Conventions for Dell Systems**

Table 2-1 lists all the Dell systems that belong to the x8xx, x9xx, xx0x, and xx1x groups.

Table 2-1. Documentation Conventions for Dell Systems

			xx1 x
x8xx	x9xx	xx0x	
800	1900	T105	T710
830	1950	R200	M710
840	1955	M600	M610
850	2900	M605	T410
860	2950	R805	R210
1800	2970	R900	R410
1850	6950	T605	R510
1855	PowerVault 100	R905	R610
2800	PowerVault 500	T300	R710
2850	PowerVault 600	R300	T110
6800	PowerVault DL2000	M805	T310
6850	PowerVault NX1950	M905	T610
	·	T100	T710
			PowerVault NX3000

# Supported Dell OpenManage Systems Management Software on Microsoft Windows Operating Systems

- 1 An X in the intersection of the operating system and the Dell system columns indicates that Server Administrator and Dell Systems Build and Update Utility are supported on that operating system for the corresponding system.
- 1 An A in the intersection of the operating system and the Dell system columns indicates systems that support Dell Systems Build and Update Utility but not Server Administrator.
- 1 An asterisk (\*) in the intersection of the operating system and the Dell system columns indicates operating system support for Dell systems that do not support Dell OpenManage software.

MOTE: For more information about when Microsoft Windows Server 2008 SP2 will be available, see www.microsoft.com.

NOTE: If you choose to have the VMware ESXi 3.5 update 4 operating system factory-installed on Dell T710, R410, or T410 systems, Dell OpenManage version 6.0.3 is installed on these systems.

Table 2-2. Supported Dell OpenManage Systems Management Software on Systems Running Microsoft Windows Operating Systems

Dell System		Busines	vs Small s Server 3 R2	Busines	vs Small s Server 108	Busines	Essential s Server 108	Win	dows Serv R2 x8		Window	s Server 20	003 R2 x64	Wir
	Edition	Standard	Premium	Standard	Premium	Standard	Premium	Web	Standard	Enterprise	Standard	Enterprise	Datacenter	Web
	Service Pack	SP2	SP2					SP2	R2-SP2	R2-SP2	R2-SP2	R2-SP2	R2-SP2	SP2
R200				Х	Х	Х	X	Х	X	Х	Х	Х	X	Х
R210				Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х
R300				Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х
R410		Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х
R510		Х	Х			Х	Х	Х	Х	Х	Х	Х	Х	Х
R610		Х	Х					Х	Х	Х	Х	Х	Х	Х
R710		Х	Х					Х	Х	Х	Х	Х	Х	Х
R805						Х	Х	Х	Х	Х	Х	Х	Х	Х
R900						Х	Х	Х	Х	Х	Х	Х	Х	Х
R905						Х	Х	Х	Х	Х	Х	Х	Х	Х
M600								Х	Х	Х	Х	Х	Х	Х
M605								Х	Х	Х	Х	Х	Х	Х
M610						Х	Х	Х	Х	Х	Х	Х	Х	Х
M710						Х	Х	Х	Х	Х	Х	Х	Х	Х
M805								Х	Х	Х	Х	Х	Х	Х
M905								Х	Х	Х	Х	Х	Х	Х
T100		*	*	*	*	*	*	*	*	*	*	*	*	*
T105	-	*	*	*	*	*	*	*	*	*	*	*	*	*
T110	_			Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	igwdown
T300	_	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х
T310	-	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х
T410	+	X	X	Х	Х	X	X	Х	X	X	X	Х	Х	Х
T605	+	X	X			X	Х	X	X	X	X	X	X	X
T610	+	X	X					X	X	X	X	X	X	X
T710	+	Х	X			X	X	X	X	X	X	X	X	X
6950 2970	+			Х	Х	X	X	X	X	X	X	X	X	X
2950	+	X	Х	X	X	×	X	X	X	×	×	X	X	X
2900	+	X	X	X	X	X	X	X	X	X	X	X	X	X
1955		_ ^	^	_ ^	_^	_^	_ ^	X	X	X	X	X	X	X
1950	+	X	X	Х	Х	Х	X	X	X	X	X	X	X	X
1900	+	X	X	X	X	X	X	X	X	X	X	X	X	X
6850	+	<u> </u>						X	X	X	X	X	X	X
6800	1							X	X	X	X	X	X	X
2850				Х	Х			X	X	X	X	X	X	Х
2800	1	Х	X	X	X			X	X	X	X	X	X	Х
1855	1							X	X	Х	X	Х	X	Х
1850				Х	Х			X	X	X	X	X	Х	Х
1800		Х	Х	Х	Х			Х	Х	Х	Х	Х	Х	Х

860	X	Х	Х	Х		Х	Х	Х	Х	Х	Х	Х
850			Х	Х		Х	Х	Х	Х	Х	Х	Х
840	Х	Х	Х	Х		Х	Х	Х	Х	Х	Х	Х
830	Х	Х	Х	Х		Х	Х	Х	Х	Х	Х	Х
800	Х	Х	Х	Х		Х	Х	Х	Х	Х	Х	Х
SC1435			*	*		*	*	*	*	*	*	
SC1430	*	*	*	*		*	*	*	*	*	*	
SC1425						*	*	*	*	*	*	*
SC440	*	*	*	*		*	*	*	*	*	*	
SC430	*	*				*	*	*	*	*	*	
SC420	*	*				*	*	*	*	*	*	
PowerVault 100												
PowerVault 500												
PowerVault 600												
PowerVault DL2000												
PowerVault NX1950												
PowerVault NX3000												

NOTE: Dell PowerVault DL2000 supports the installation of only the Windows Server 2008 x64 Standard Edition with SP1 operating system.

# Supported Dell OpenManage Systems Management Software on Linux Operating **Systems**

Table 2-3 lists the supported Dell OpenManage 6.2 installation and systems management software on systems running supported Linux operating system.

- 1 An X in the intersection of the operating system and the Dell system columns indicates that Server Administrator and Dell Systems Build and Update Utility are supported on that operating system for the corresponding Dell system.
- 1 An A in the intersection of the operating system and the Dell system columns indicates systems that support Dell Systems Build and Update Utility but not Server Administrator.
- 1 An asterisk (\*) in the intersection of the operating system and the Dell system columns indicates operating system support for Dell systems that do not support Dell OpenManage software.

Table 2-3. Supported Dell OpenManage Systems Management Software on Systems Running Linux Operating Systems

Dell System		SUSE® Linux Enterprise Server 10 (x86_64)	SUSE Linux Enterprise Server 11 (x86_64)	Red Hat	® Enterprise Li (x86_32)	nux® 4.8	Red Hat Ent	d Hat Enterprise Linux 4.8 (x86_64)			
	Edition			ws	ES	AS	ws	ES	AS		
	Service Pack	SP3		Gold	Gold	Gold	Gold	Gold	Gold		
R200		X	X		Х	Х		Х	Х		
R210		Х	X	Х	Х	Х	Х	Х	Х		
R300		X	X		X	Х		Х	Х		
R410		Х	X	X	X	Х	Х	Х	Х		
R510		X	Х	X	Х	Х	Х	Х	Х		
R610		Х	Х	Х	Х	Х	Х	Х	Х		
R710		Х	Х	Х	Х	Х	Х	Х	Х		
R805		Х	Х		Х	Х		Х	Х		
R900		Х	X		Х	Х		Х	Х		
R905		X	X			Х			Х		
M600		×	X		Х	Х		Х	Х		
M605		×	×		Х	Х		Х	Х		
M610		Х	×	Х	Х	Х	Х	Х	Х		
M710		×	X	Х	×	Х	Х	Х	X		

		<del></del>						
M805	X	X		Х	X	X	X	X
M905	X	X		Х	Х	Х	Х	X
T100	*	*	*	*	*	*	*	*
T105	*	*	*	*	*	*	*	*
T110	X	X	X	Х	X	Х	X	X
T300	X	X		X	X		×	X
T310	X	X	X	X	×	×	X	×
T410	X	X	X	Х	×	X	X	×
T605	X	X		Х			X	
T610	X	X	×	X	X	X	×	X
T710	X	X	×	X	X	X	×	X
6950	X	X			X			X
2970	X	X		X	X		×	X
2950	X	Х		Х	Х		Х	Х
2900	X	Х		Х	Х		Х	Х
1955	Х	Х	Х	Х	Х	Х	Х	Х
1950	Х	Х	Х	Х	Х	Х	Х	Х
1900	X	Х		Х	Х		Х	Х
6850	Х	Х			Х			Х
6800	Х	Х			Х			Х
2850				Х	Х		Х	Х
2800				Х	Х		Х	Х
1855			X	Х	Х	Х	Х	Х
1850			X	Х	Х	Х	Х	Х
1800			X	Х	Х	Х	Х	Х
860	Х	Х		Х	Х		Х	X
850				Х	Х		Х	Х
840	X	Х		Х	Х		Х	Х
830				Х	Х		Х	Х
800				Х	Х		Х	Х
SC1435	*	*	*	*		*	*	
SC1430	*	*		*			*	
SC1425			*	*		*	*	*
SC1420				*			*	*
SC440	*	*		*			*	
SC430				*			*	
SC420				*				
PowerVault 100								
PowerVault 500								
PowerVault 600								
PowerVault DL2000								
PowerVault NX1950								
PowerVault NX3000								

# Supported Dell OpenManage Systems Management Software on Virtualization Operating Systems

Table 2-4 lists the supported Dell OpenManage 6.2 installation and systems management software on systems running supported virtualization operating system.

- 1 An X in the intersection of the operating system and the Dell system columns indicates that Server Administrator and Dell Systems Build and Update Utility are supported on that operating system for the corresponding Dell system.
- 1 An A in the intersection of the operating system and the Dell system columns indicates systems that support Dell Systems Build and Update Utility but not Server Administrator.
- 1 An asterisk (\*) in the intersection of the operating system and the Dell system columns indicates operating system support for Dell systems that do not support Dell OpenManage software.

Dell System				VMwa	are®			Microsoft			
	Edition	ESX	ESX	E:	SXi	E	SXi				
		3.5 U5	4.0 U1 4.0 U1		Hyper-V	Hyper-V R2 Hyper-V					
	Service Pack			HDD	Flash	HDD	Flash				
R200		Х	х	Х		Х		X	Х	X	
R210	+	X	X	X	<del>                                     </del>	X	<del>                                     </del>	×	X	X	
R300		X	X	X		X		X	X	X	
R410		X	X	X	<del>                                     </del>	X		X	X	X	
R510		X	X	X	Х	X	×	×	X	X	
R610		X	X	X	X	X	×	×	X	X	
R710	+	X	X	X	X	X	×	×	X	X	
R805		X	X	X	X	X	X	X	X	X	
R900	1	X	X	X	X	X	×	X	X	X	
R905		X	X	X	X	X	×	×	X	X	
M600		X	X	X	<del>  ^</del>	X	<u> </u>	×	X	X	
M605		X	X	X		X		X	X	X	
M610		X	X	X	Х	X	×	X	X	X	
M710		X	X	X	X	X	×	X	X	X	
M805		X	X	X	X	X	×	X	X	X	
M905		X	X	X	X	X	×	×	X	X	
T100		X	X	_^		_^	<del>  ^</del>	×	X	X	
T105		*	*					*	*	*	
T110	+	X	Х	Х	<del>                                     </del>	Х	1	X	Х	Х	
T300											
T310		X	X	X	<del>                                     </del>	X	1	X	X	X	
T410		X	X	X	<u> </u>	X	<del>                                     </del>	X	X	X	
T605	+	X	X	X	Х	X	Х	X	X	×	
	+				_						
T610	+	X	X	X	X	X	X	X	X	X	
T710	+	X	X	Х	X	Х	Х	X	X	X	
6950 2970	+	X	X	_	-		+	X	X	X	
	+	X	X		- V			X	X	X	
2950	+	X	X	X	X	X	X	X	X	X	
2900	+	X	X	Х	Х	Х	Х	X	X	X	
1955		X	X	<del>                                     </del>	<b>-</b>	<u> </u>	<b>-</b>	X	X	X	
1950	_	Х	Х	Х	X	Х	X	X	X	X	
1900	+				1		+	Х	Х	Х	
6850	1		<del>                                     </del>		1	-	-	-			
6800	+		-	-	-	-	-				
2850			_		1	-	<del>                                     </del>				
2800					1		_	-			
1855					1						
1850			<del>                                     </del>		1	-	<del>                                     </del>	-			
1800					-		-				
860	1		<u> </u>		-	-	-	Х	Х	Х	
850											
840					1			Х	Х	Х	
830											
800			<u> </u>				ــــــ				
SC1435								*	*	*	
SC1430								*	*	*	
SC1425											

SC440				*	*	*
SC430						
SC420						
PowerVault 100						
PowerVault 500						
PowerVault 600						
PowerVault DL2000						
PowerVault NX1950						
PowerVault NX3000						

#### Introduction

#### **Dell™ Systems Software Support Matrix Version 6.2**

- What's New for this Release
- Where Can I Find The Server Administrator Application?
- Structure of This Guide
- Supported Operating Systems
- Supported GUI Languages

 $The \ Dell^{\intercal M} \ Systems \ Software \ Support \ Matrix \ helps \ identify \ Dell \ Open Manage \\ ^{\intercal M} \ software \ and \ other \ Dell \ components \ supported \ on \ various \ Dell \ systems.$ 

This guide is intended for system administrators and technicians who want to obtain information about the various Dell systems available, the operating systems supported by these systems, and the Dell OpenManage components that can be installed on these systems.

#### What's New for this Release

The following are the changes in Dell OpenManage for this release:

- 1 Support for Microsoft® Windows Server® 2008 R2
- 1 Support for Windows 7 Professional (32-bit x86) and (x64)
- 1 Support for following Dell Systems: R210, T110, T310, R510, and T710

## Where Can I Find The Server Administrator Application?

Depending on the version of Dell OpenManage you are using, the Server Administrator is available on different media. See <u>Table 1-1</u> for more information.

Table 1-1. Server Administrator and Corresponding Media

Dell OpenManage Version	Available on Media
5.4 and later	Dell Systems Management Tools and Documentation DVD
5.3-5.3.2	Dell Systems Console and Agent CD or the Dell Systems Management Tools and Documentation DVD
4.3-5.2.3	Dell PowerEdge Installation and Server Management CD
3.0-4.2	Systems Management CD
2.2 and earlier	Applications CD

# Structure of This Guide

This guide is organized on the basis of the Dell OpenManage suite of products and the operating systems on which these products are supported.

This guide contains the following chapters:

#### Supported Dell OpenManage Systems Management Software

This chapter contains information about Dell OpenManage systems management software on Dell systems running supported operating systems. Dell OpenManage systems management software includes:

- 1 Dell OpenManage Server Administrator
- 1 Dell Systems Build and Update Utility

#### Supported Dell OpenManage Change Management Software

This chapter contains information about Dell OpenManage change management software on Dell systems running supported operating systems. Dell OpenManage change management software includes:

- 1 Dell Update Packages
- 1 Server Update Utility

## Supported Dell OpenManage Systems Management Consoles

This chapter contains information about Dell OpenManage systems management consoles on Dell systems running supported operating systems. Dell OpenManage systems management consoles include:

- 1 Dell OpenManage IT Assistant
- 1 Dell Management Console
- 1 DRAC tools that include RACADM and VMCLI
- 1 BMC Management Utility (BMU) and IPMItool out-of-band
- 1 IPMItool in-band

#### Supported Dell Remote Access Controllers and Solutions

This chapter contains information about Dell Remote Access Controllers (DRAC) and Integrated Dell Remote Access Controllers (iDRAC) versions and firmware, as well as supported Baseboard Management Controllers (BMC) and Chassis Management Controllers (CMC) IPMI protocol versions.

#### **Supported Browsers**

This chapter lists supported browsers on various operating systems for Dell systems.

#### Network Interface Controllers and Supported Operating Systems

This chapter contains information about Network Interface Controllers and Supported Operating Systems.

#### RAID Controller Supported Servers, Operating Systems, Firmware, and Driver Versions

This chapter contains information about RAID controller supported servers, version of the Storage Management Service, Dell System Management version, Firmware version number required for a particular controller, and Supported operating systems, where each operating system requires a specific driver.

## **Supported Operating Systems**

This Software Support Matrix offers support information for the following operating systems:

## Microsoft Windows Operating Systems

- 1 Windows 7 Professional (32-bit x86) and (x64)
- 1 Microsoft® Windows Server® 2008 Web, Core Standard, and Core Enterprise (32-bit x86) editions with SP2
- 1 Microsoft Windows Server 2008 Core Standard, Core Enterprise, and Core Datacenter (x64) editions with SP2
- 1 Microsoft Windows Server 2008 R2 Standard and Core, Enterprise and Core, Datacenter and Core (x64) editions
- 1 Microsoft Windows Server 2008 Foundation
- 1 Microsoft Windows Server 2003 Web, Standard and Enterprise (32-bit x86) editions with SP2
- 1 Microsoft Windows Server 2003 Standard, Enterprise, and Datacenter (x64) editions with SP2
- 1 Microsoft Windows Server 2003 R2 Standard and Enterprise (32-bit x86) editions with SP2
- 1 Microsoft Windows Server 2003 R2 Standard, Enterprise, and Datacenter (x64) editions with SP2
- 1 Microsoft Windows® Essential Business Server 2008 Standard and Premium editions
- Microsoft Windows Small Business Server 2008 Standard and Premium editions
- 1 Microsoft Windows Small Business Server 2003 Standard and Premium editions with SP2
- 1 Microsoft Windows Storage Server 2008 Express, Workgroup, Standard, and Enterprise x64 editions
- 1 Microsoft Windows Storage Server 2003 R2 Express, Workgroup, Standard, and Enterprise x64 editions with SP2
- 1 Microsoft Windows Server 2003 Compute Cluster Edition and Microsoft Windows Server 2008 HPC Edition
- 1 Microsoft Windows Unified Data Storage Server 2003 Standard and Enterprise x64 editions
- Microsoft Windows XP Professional with SP3 (32-bit x86)
- 1 Microsoft Windows Vista® Business and Enterprise editions.

#### **Linux Operating Systems**

- 1 SUSE® Linux Enterprise Server 11 (x86 64)
- 1 SUSE Linux Enterprise Server 10 with SP3 (x86\_64)
- 1 Red Hat Enterprise Linux 5 server with Update 3 (x86\_32)

- 1 Red Hat Enterprise Linux 5 server with Update 3 (x86\_64)
- 1 Red Hat Enterprise Linux WS, ES, and AS version 4.8 (x86\_32)
- 1 Red Hat Enterprise Linux WS, ES, and AS version 4.8 (x86\_64)

#### Virtualization Operating Systems

- 1 Microsoft Hyper-V, Hyper-V R2, and Hyper-V Server
- 1 VMware® ESX version 3.5 update 5 and version 4.0 update 1
- 1 VMware® ESXi version 3.5 update 5 and version 4.0 update 1
- 1 Citrix™ XenServer™ 5.5



NOTE: For Dell OpenManage information specific to VMware, see the latest Installation Guide, Release Notes, and the Dell-VMware Compatibility Matrix under the Resources → Support Documents section at www.dell.com/vmware.

# **Supported GUI Languages**

Dell OpenManage is localized into French, German, Spanish, Japanese, and Simplified Chinese. Dell OpenManage software is localized according to the matrix in the following table. Dell OpenManage does not support languages outside of this table.

Table 1-2 plots the language of the Dell OpenManage GUI against the operating system languages.

Table 1-2. Supported Dell OpenManage GUI Languages

Dell OpenManage GUI Language	English Operating System	French Operating System	German Operating System	Spanish Operating System	Simplified Chinese Operating System	Japanese Operatin
English	Х	Х	Х	Х	Х	Х
French		Х				
German			Х			
Spanish				Х		
Simplified Chinese					Х	
Japanese						Х

# Supported Dell OpenManage Systems Management Consoles

Dell™ Systems Software Support Matrix Version 6.2

- Support Operating Systems for Server Administrator Web Server
- Supported Systems for Dell OpenManage IT Assistant
- Supported Systems for RACADM
- Supported Systems for BMU and IPMItool Out-of- Band.
- Supported Systems for IPMItool In-Band

Dell™ OpenManage™ systems management consoles provide the necessary tools for remote or one-to-many group system management. These tools also consolidate the management applications used on management workstations.

Dell OpenManage systems management consoles tools and applications include:

- 1 Dell OpenManage IT Assistant
- 1 DRAC tools that include remote RACADM and VMCLI
- 1 BMC Management Utility and IPMItool out-of-band
- 1 IPMItool in-band

## Support for Server Administrator Web Server

Dell OpenManage Server Administrator Web Server allows you to remotely manage and monitor your entire network of managed systems from your system (which maybe a laptop, desktop, or server). You have to install Server Administrator Web Server on your system and install server instrumentation on the managed systems.

Table 4-1 shows supported Microsoft® Windows® operating systems for Server Administrator Web Server on your system.

Table 4-1. Supported Microsoft Windows Operating Systems for Server Administrator Web Server on your system (Laptop or Desktop)

	Windows XP	Windows Vista®	Windows 7.0
Edition	Professional x86	Business and Enterprise	Professional x86 and x64
Service Pack	SP3	Gold	
Server Administrator Web Server	Х	X	Х

Supported Operating Systems for Server Administrator Web Server on your managed system (servers)

For information on supported operating systems on managed systems, see <u>Supported Dell OpenManage Systems Management Software</u>.

# Supported Systems for Dell OpenManage IT Assistant

Dell OpenManage IT Assistant provides a central point of access to monitor and manage systems on a local area network (LAN) or wide area network (WAN). By allowing an administrator a comprehensive view across the enterprise, IT Assistant can increase system uptime, automate repetitive tasks, and prevent interruption to critical business operations.

For more information on IT Assistant, see the Dell OpenManage IT Assistant User's Guide available on the Dell Support website at support.dell.com.

## Supported Microsoft Windows Operating Systems for IT Assistant

 $\underline{\text{Table 4-2}} \text{ shows supported Microsoft Windows operating systems for IT Assistant}.$ 

NOTE: For more information about when Microsoft Windows Server 2008 SP2 will be available, see www.microsoft.com.

Table 4-2. Supported Microsoft Windows Operating Systems for IT Assistant

							Windows XP	
	w	indows Server® 20	03 R2 x86	Windo	ws Server 20	008 x86		Windows Vista x86
Edition	Web	Standard	Enterprise	Web	Standard	Enterprise	Professional x86	Business and Enterprise
Service Pack	R2-SP2	R2-SP2	R2-SP2	SP2	SP2	SP2	SP2	Gold
	Х	Х	Х	Х	Х	Х	Х	Х

IT					ı
Assistant					ı

## **Supported Linux Operating Systems for IT Assistant**

IT Assistant cannot be installed on Dell systems running Red Hat® Enterprise Linux® or SUSE® Linux Enterprise Server operating systems. These systems can, however, launch IT Assistant through supported browsers (Firefox® version 3.0). For more information on supported browsers, see the <a href="Supported Browsers">Supported Browsers</a> section.

## **Supported Virtualization Operating Systems**

ITA can be installed on virtual systems installed on the virtualization operating systems listed in <u>Table 4-2</u>.

MOTE: For more information about when VMware® ESXi 4.0 Patch 1 will be available, see www.dell.com/vmware.

Table 4-2. Supported Virtualization Operating Systems on Physical System

	VMv	vare®	VMv	ware				
					Microsoft			
Edition	ESXi	ESXi	ESX	ESX				
	3.5 Update 5 Flash/HDD	4.0 Update 1 Flash/HDD	3.5	4.0	Hyper-V	Hyper-V R2	Hyper-V Server R2	
Physical System Support	Х	Х	х	Х	Х	Х	Х	

Table 4-3 lists the virtualization operating systems and the supported guest operating systems on virtual machines on which ITA can be installed.

Table 4-3. Supported Operating Systems on Virtual System

Operating System on Physical System	Supported Guest Operating System
VMware ESXi For the latest list, see <a href="http://www.vmware.com">http://www.vmware.com</a> .	Microsoft Windows Vista Enterprise Edition     Microsoft Windows Server 2008 SP2 Enterprise Edition     Microsoft Windows Server 2003 R2-SP2 Family     Microsoft Windows XP Professional x86 SP3
VMware ESX For the latest list, see <a href="http://www.vmware.com">http://www.vmware.com</a> .	Microsoft Windows Vista Enterprise Edition     Microsoft Windows Server 2008 SP2 Enterprise Edition     Microsoft Windows Server 2003 R2-SP2 Family     Microsoft Windows XP Professional x86 SP3
Micorsoft Hyper-V For the latest list, see http://www.microsoft.com.	Microsoft Windows Server 2008 SP2 Enterprise Edition     Microsoft Windows Server 2003 R2-SP2 Family

## Supported Systems for RACADM

RACADM is a command-line utility that enables administrators to configure and replicate settings across multiple Dell remote access controllers (DRACs). The RACADM utility supports operations through the use of command-line parameters, switches, and a configuration file that contains all data required to configure a DRAC.

## Supported Microsoft Windows Operating Systems for the RACADM Utility

Table 4-4 shows supported Microsoft Windows operating systems for the RACADM utility. An X in the operating system column indicates support for the RACADM utility.

Table 4-4. Supported Microsoft Windows Operating Systems for RACADM

	Windows Server 2003 R2 x86			Window	ndows Server 2003 R2 x64			Windows Server 2008 x86			ws Server 18 x64	Windows Server 2008 R2		
Edition	Web	Standard	Enterprise	Standard	Enterprise	Datacenter	Web	Standard and Core			Datacenter and Core	Standard and Core	Enterprise and Core	Data and
Service Pack	SP2	SP2	SP2	SP2	SP2	SP2	SP2	SP2	SP2	SP2	SP2			
	Х	Х	Х	Х	Х	Х	Х	х	Х	Х	Х	×	Х	

1	1	l		ı	i		l	1	I	I
Remote	1	l							1	l
RACADM	1	l							1	l
***********										

## Supported Linux Operating Systems for the RACADM Utility

Table 4-5 shows supported Linux operating systems for the RACADM utility. An X in the operating system column indicates support for the RACADM utility.

Table 4-5. Supported Linux Operating Systems for RACADM

	SUSE Linux Enterprise Server 11 (x86_64)	SUSE Linux Enterprise Server 10 (x86_64)	Red Hat Enterprise Linux 4.8 (x86_32)			Red Hat Enterprise Linux 4.8 (x86_64)			Red Hat Enterprise Linux 5.3 server (x86_32)	Red Hat Enterprise Linux 5.3 server (x86_64)
Edition			ws	ES	AS	ws	ES	AS		
Service Pack		SP3	Gold	Gold	Gold	Gold	Gold	Gold	U3	UЗ
	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х
Remote RACADM										

## Supported Systems for BMU and IPMI tool Out-of- Band

BMC Management Utility (BMU) is a utility to access Baseboard Management Controller (BMC) and perform management activities. BMU allows remote, out-of-band LAN and/or serial port power control, event log access, and console redirection.

IPMItool is a Command Line Interface (CLI) utility that helps in configuring and managing devices using the IPMI version 1.5 and later protocol. IPMItool supports out-of-band (OOB) access (over a LAN or through the serial port) to a single system at a time. IPMItool also supports in-band access.

For more information on BMU and IPMItool out-of-band, see the *Dell OpenManage Baseboard Management Controller Utilities User's Guide* available on the Dell Support website at **support.dell.com**.

## Supported Microsoft Windows Operating Systems for BMU and IPMItool Out-of-Band

Table 4-6 shows supported Microsoft Windows operating systems for BMU IPMItool out-of-band. An X in the operating system column indicates BMU and IPMItool out-of-band support.

Table 4-6. Supported Microsoft Windows Operating Systems for BMU and IPMI tool Out-of-Band

												Windov	ws Server 20
	Wi	Windows Server 2003 Windows Server 2003 x86		2003 x64	03 x64 Windows Server 2008 x86			Windows Server 2008 x64					
Edition	Web	Standard	Enterprise	Standard	Enterprise	Datacenter	Web	Standard	Enterprise	Standard	Datacenter	Standard and Core	Enterprise and Core
Service Pack	SP2	SP2	SP2	SP2	SP2	SP2	SP2	SP2	SP2	SP2	SP2		
BMU/IPMItool out-of-band	Х	Х	×	Х	×	Х	Х	Х	X	Х	X	Х	Х

# Supported Linux Operating Systems for BMU and IPMItool Out-of-Band

Table 4-7 shows supported Linux operating systems for BMU and IPMItool out-of-band. An X in the operating system column indicates BMU and IPMItool out-of-band support.

Table 4-7. Supported Linux Operating Systems for BMU and IPMItool Out-of-Band

|--|

Edition			ws	ES	AS	ws	ES	AS		
Service Pack		SP3	Gold	Gold	Gold	Gold	Gold	Gold	Update 3	Update 3
	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х
BMU/IPMItool out-of-band										

# Supported Systems for IPMI tool In-Band

IPMItool in-band also helps in configuring and managing devices.

For more information on IPMItool, see the *Dell OpenManage Baseboard Management Controller Utilities User's Guide* available on the Dell Support website at support.dell.com.

## Supported Microsoft Windows Operating Systems for IPMItool In-Band

Table 4-8 shows supported Microsoft Windows operating systems for IPMItool in-band. An X in the operating system column indicates IPMItool in-band support.

Table 4-8. Supported Microsoft Windows Operating Systems for IPMI tool In-Band

	Wind	dows Serve x86	er 2003 R2	Window	findows Server 2003 R2 x64			Windows Server 2008 x86			ws Server 18 x64	Windows Server 2008 R2 x86		
Edition	Web	Standard	Enterprise	Standard	Enterprise	Datacenter	Web	Standard	Enterprise	Standard	Datacenter	Web	Standard and Core	Enterprise and Core
Service Pack	SP2	SP2	SP2	SP2	SP2	SP2	SP2	SP2	SP2	Gold	Gold			
	Х	Х	×	Х	×	Х	Х	Х	×	Х	Х	Х	Х	Х
IPMI tool in-band														

# Supported Linux Operating Systems for IPMI tool In-Band

Table 4-9 shows supported Linux operating systems for IPMItool in-band. An X in the operating system column indicates IPMItool in-band support.

Table 4-9. Supported Linux Operating Systems for IPMI tool In-Band

	SUSE Linux Enterprise Server 11 (x86_64)	SUSE Linux Enterprise Server 10 (x86_64)		lat Ente 4.8 (x8		Red Hat Enterprise Linux 4.8 (x86_64)			Red Hat Enterprise Linux 5.3 server (x86_32)	Red Hat Enterprise Linux 5.3 server (x86_64)
Edition			ws	ES	AS	ws	ES	AS		
Service Pack		SP3	Gold	Gold	Gold	Gold	Gold	Gold	Update 3	Update 3
	Х	Х	×	Х	Х	Х	Х	Х	х	×
IPMI tool in-band										

## **Network Interface Controllers and Supported Operating Systems Dell™ Systems Software Support Matrix Version 6.2**

Overview

NIC Drivers and Operating Systems

#### Overview

The drivers required for a Network Interface Card (NIC) depend on the operating system installed on your system.

Table 7-1 shows the relationship between NICs supported by Dell™ OpenManage™ Server Administrator and the drivers that they require on each supported operating system.

# **NIC Drivers and Operating Systems**

To determine required drivers for NIC systems management, locate your NIC manufacturer in <u>Table 7-1</u> and the operating system that is installed on your system.

In <u>Table 7-1</u>, "NA" indicates that the driver is supplied by the operating system rather than by the manufacturer of the NIC.

Table 7-1. NIC Manufacturers and Drivers Required for Supported Operating Systems

NIC Product Name	Microsoft Windows 2003 Family	Microsoft Windows 2008 Family	Red Hat® Enterprise Linux® 4.8	Red Hat Enterprise Linu Server 5.3
Broadcom® NetXtreme™ Family of Adapters (5721, 5722)	11.7	11.7	3.92n	3.92n
Broadcom NetXtreme II Family of Adapters (BCM5708, BCM5709)	4.6	4.6	1.8.7b	1.8.7b
Broadcom NetXtreme II Family of Adapter 10GbE (BCM57710)	4.6	4.6	1.48.107	1.48.107
Intel® EtherExpress® Family of Adapters	8.0.17 (Intel PRO/100 Adapters) 8.4.21 (Intel PRO/1000 Adapters)	NA	NA (Intel PRO/100 Adapters) 5.7.6.1(Intel PRO/1000 Adapters)	See the appropriate <b>rea</b> for the latest information
3COM® 3C98x Family of Adapters	NA	NA	NA	NA
Alteon™ ACEnic™ Copper Gigabit	NA	NA	NA	NA

MOTE: Dell no longer supports following NICs: 3COM® 3C98x Family of Adapters and Alteon™ ACEnic™ Copper Gigabit.

# RAID Controller Supported Servers, Operating Systems, Firmware, and **Driver Versions**

**Dell™ Systems Software Support Matrix Version 6.2** 

- PERC 4/DC
- PERC 4e/DC
- PERC 3/DC
- PERC 3/QC
- PERC 4/Di
- CERC ATA 100 4/CH
- PERC 3/Di
- PERC 4/IM
- PERC 4/SC
- CERC SATA 1.5/6 Channel
- PERC 4e/Di
- PERC 4e/Si
- PERC 5/E Adapter
- PERC 5/i Adapter

- CERC 6/i Integrated
- SAS 5/iR Adapter
- SAS 5/iR Integrated
- SAS 5/i Integrated SAS 5/E Adapter
- PERC 6/i Integrated and Adapter
- PERC 6/E Adapter
- SAS 6/iR Integrated and Adapter
- LSI Logic 1020/1030 Ultra320 SCSI Adapter
- CERC SATA 1.5/2S
- LSI 1020/1030 Embedded SCSI Controller
- LSI Logic 2032 Card
- PERC H700 Integrated and Adapter
- PERC H800 Adapter
- PERC H700 Modular
- PERC H200

#### Overview

Starting with Dell™ OpenManage™ Server Administrator version 5.0, only the enhanced Storage Management Service will be supported. The Storage Management Service allows you to configure and manage your storage devices from within Server Administrator



NOTE: The Storage Management Service mentioned in this guide refers to the enhanced Storage Management Service. Server Administrator no longer supports the basic Storage Management Service (also known as Array Manager).



NOTE: This chapter contains release specific RAID Controller Supported Servers, Operating Systems, Firmware, and Driver versions details. For detailed information on RAID controller supported servers, operating systems, firmware, and driver versions, see Dell OpenManage Server Administrator Compatibility Guide available on the Dell Support website at support.dell.com\manuals.

Most of the systems management releases support management of RAID controllers in the form of PERC cards, and some systems management releases also support CERC IDE and SATA controllers. System administrators responsible for monitoring the compatibility of their systems' storage devices need a clear matrix that shows the elements that are compatible with a particular storage controller. Each storage controller version in turn supports a specific array of elements, including:

- 1 Version of the Storage Management Service
- 1 Firmware version number required for a particular controller
- 1 Supported operating systems, where each operating system requires a specific driver

For more information on Storage Management Services see the Dell OpenManage Server Administrator User's Guide and the Dell OpenManage Storage Management User's Guide on the Dell Support website at support.dell.com.

Five types of controllers are included in this section:

- The RAID controller card group contains the following controllers: PERC 3/DC, PERC 3/SC, PERC 3/QC, PERC 4/SC, PERC 4/DC, PERC 4/DC, PERC 5/E, PERC 5/i Adapter, PERC 5/i Integrated, SAS 5/iR Adapter, SAS 6/iR Integrated, PERC 6/e, PERC 6/i Adapter, PERC 6/i Integrated, SAS 6/iR Adapter, CERC 6/i Integrated, CERC ATA 100/4 Channel, and CERC SATA 1.5/6 Channel.
- The RAID on motherboard (ROMB) group includes the following controllers: PERC 3/Di, PERC 4e/Di, PERC 4e/Di, PERC 4e/Si, CERC SATA 1.5/2S, and SAS 5/iR Integrated.
- 1 The internal mirroring group, provided through the system BIOS, includes the PERC 4/IM controller.
- 1 The LSI 1020/1030 embedded SCSI controller
- 1 The SAS 5/i Integrated and SAS 5/E controller

NOTE: The firmware and drivers listed in this section refer to the minimum supported version as of the publication date of this document. Later versions of the firmware and drivers may also be supported or required. For the most recent driver and firmware requirements, see the Dell Support website at support.dell.com for the Storage Management Service.

## **Key to Table Footnotes**

Some drivers in the following tables are marked with an asterisk. You can refer to the following paragraph for more information:

#### Linux Driver Included in RPM\*

The 1.1.4 Linux driver is included in RPM 2302 (Red Hat® Package Manager 2302).

#### PERC 4/DC

The PERC 4/DC supports the following Dell PowerEdge  $^{\text{TM}}$  systems: 800, 1800, 1850, 2800, 2850, 6800, and 6850.

The PERC 4/DC supports the following Dell PowerVault™ systems: PV745N, PV770N, and PV775N.

Table 8-1 shows the other elements supported by the PERC 4/DC.

Table 8-1. Storage Management Service Supported Elements: PERC 4/DC

Storage Management Service	Dell OpenManage Version	Windows Server® 2003 Driver	Enterprise	Red Hat Enterprise Linux 5.3 server Driver	SUSE® Linux Ei SP3 and 11)
3.2	6.2	6.46.2.32 (32-bit) 6.46.3.64 (64-bit)	2.20.4.4	NA	NA

## PERC 4e/DC

The PERC 4e/DC supports the following Dell PowerEdge systems: 830, 850, 1800, 1850, 1900, 1950, 2800, 2850, 2900, 2950, 2970, 6800, and 6850.

 $\underline{\text{Table 8-2}}$  shows the other elements supported by the PERC 4e/DC.

Table 8-2. Storage Management Service Supported Elements: PERC 4/e DC

Storage Management	Dell OpenManage	PERC Firmware	Windows Server 2003	Windows Server 2008 Driver	Windows Se
Service	Version	Version	Driver		Driver
3.2	6.2		6.46.2.32 (32-bit) 6.46.3.64 (64-bit)	Native	v6.53.0.64

#### Table 8-3. Storage Management Service Supported Elements: PERC 4/e DC

Storage Management Service	Dell OpenManage Version		Red Hat Enterprise Linux 4.8 Driver	Red Hat Enterprise Linux 5.3 server Driver	SUSE Linux Enterprise Serv (versions 10 SP3 and 11)
3.2	6.2	5B2D	2.20.4.4	NA	2.20.4.7

# PERC 3/DC

The PERC 3/DC supports the following Dell PowerVault systems: PV735N, PV750N, PV755N, PV770N, and PV775N.

Table 8-4 shows the other elements supported by the PERC 3/DC.

# Table 8-4. Storage Management Service Supported Elements: PERC 3/DC

St	orage Management Service	Dell OpenManage Version	PERC Firmware Version	Windows Server 2003 Driver	Red Hat Enterprise Linux 4. Driver
3.2	2	6.2		6.46.2.32 (32-bit) 6.46.3.64 (64-bit)	2.20.4.4

# PERC 3/QC

The PERC 3/QC supports the following Dell PowerVault systems: PV735N PV750N, PV755N, PV770N, and PV775N.

Table 8-5 shows the other elements supported by the PERC 3/QC.

## Table 8-5. Storage Management Service Supported Elements: PERC 3/QC

Storage Management	Dell OpenManage	DEDC Eirmware	Windows Server 2002	Pod Hat Enterprise	Red Hat Enterprise Lin
Storage Management	Dell OpenManage	PERC Firmware	Windows Server 2003		Red Hat Enterprise Lin
Service	Version	Version	Driver		5.2 server Driver

3.2	6.2	199D	6.46.2.32 (32-bit)	2.20.4.4	NA
		1	4 44 2 44 (44 bit)		1

# PERC 4/Di

Table 8-6 shows the other elements supported by the PERC 4/Di.

## Table 8-6. Storage Management Service Supported Elements: PERC 4/Di

ľ	Storage Management Service	Dell OpenManage Version	PERC Firmware Version		Red Hat Enterprise Linux 4.8 Driver	Red Hat Enterprise Linux 5.3 server Driver	SUSE Linux Enter SP3 and 11)
3	3.2	6.2	422D	6.46.2.32 (32-bit) 6.46.3.64 (64-bit)	2.20.4.4	NA	NA

## **CERC ATA 100 4/CH**

The CERC ATA 100 4/CH supports the following Dell PowerVault system: PV725N.

Table 8-7 shows the other elements supported by the CERC ATA 100 4/CH.

#### Table 8-7. Storage Management Service Supported Elements: CERC ATA 100 4/CH

Storage Management Service	Dell OpenManage Version	PERC Firmware Version	Windows Server 2003 Driver	Red Hat Enterprise Linux 4.8 Driver	Red Hat Ente Linux 5.3 ser
3.2	6.2	6.62	6.41.2.32	2.10.1	NA

## PERC 3/Di

 $\underline{\text{Table 8-8}}$  and  $\underline{\text{Table 8-9}}$  show the other elements supported by the PERC 3/Di.

## Table 8-8. Storage Management Service Supported Elements: PERC 3/Di

Storage Management Service*	Dell OpenManage Version	PERC Firmware Version	Windows Server <sup>®</sup> 2003 Driver	Windows Server 2008		
3.2	6.2	2.8.1-7692	2.8.0.6084	2.8.1.7691		
* The 1.1.4 Linux driver is included in the Red Hat Package Manager (RPM) 2302.						

#### Table 8-9. Storage Management Service Supported Elements: PERC 3/Di

Red Hat Enterprise Linux 5.3 Server Driver (	3 SUS
NA N	NA
NA	

## PERC 4/IM

The PERC 4/IM supports the following Dell PowerEdge systems: 1855.

 $\underline{\text{Table 8-10}}$  and  $\underline{\text{Table 8-11}}$  show the other elements supported by the PERC 4/IM.

# $\label{thm:control_control_control} \textbf{Table 8-10. Storage Management Service Supported Elements: PERC 4/IM} \\$

Storage Management Service		PERC Firmware Version	Windows Server 2003 Driver	Windows Server 2008
3.2	6.2	1.03.23.90	1.09.11	Native

Table 8-11. Storage Management Service Supported Elements: PERC 4/IM

s	torage Management Service	Dell OpenManage Version		Red Hat Enterprise Linux 4.8 Driver	Red Hat Enterprise Linux 5.3 server Driver	SUSE Lir (versior
3	.2	6.2	1.03.23.90	Native	NA	NA

## PERC 4/SC

The PERC 4/SC supports the following Dell PowerEdge systems: 800, 830, 850, 1800, and 1850.

Table 8-12 shows the other elements supported by the PERC 4/SC.

Table 8-12. Storage Management Service Supported Elements: PERC 4/SC

Storage Management Service	Dell OpenManage Version	PERC Firmware Version	Windows Server 2003 Driver	Red Hat Enterprise Linux 4.8 Driver	F
3.2	6.2	352D (64-bit)	6.46.2.32 (32-bit) 6.46.3.64 (64-bit)	2.20.4.4	ľ

## CERC SATA 1.5/6 Channel

The CERC SATA 1.5/6 Channel supports the following Dell PowerEdge systems: 800, 830, 850, and 1800.

The CERC SATA 1.5/6 Channel supports the following Dell PowerVault system: PV745N.

 $\underline{\text{Table 8-13}}$  and  $\underline{\text{Table 8-14}}$  show the other elements supported by the CERC SATA 1.5/6 Channel.

Table 8-13. Storage Management Service Supported Elements: CERC SATA 1.5/6 Channel

Storage Management Service	Dell OpenManage Version	PERC Firmware Version	Windows Server 2003 Driver	Windows Server 2008		
3.2	6.2	4.1.0.7419	4.1.1.7043	4.1.1.7040		
* The 1.1.4 Linux driver is included in the Red Hat Package Manager (RPM) 2302.						

Table 8-14. Storage Management Service Supported Elements: CERC SATA 1.5/6 Channel

Storage Management Service	Dell OpenManage Version			Red Hat Enterprise Linux 5.3 server Driver	SUSE Linux Enti- (versions 10 SF		
3.2 6.2 4.1.0.7419 1.1.5-2392 NA NA							
* The 1.1.4 Linux driver is included in the Red Hat Package Manager (RPM) 2302.							

# PERC 4e/Di

The PERC 4e/DI supports the following Dell PowerEdge systems: 2800, 2850, 6800, and 6850.

 $\underline{\text{Table 8-15}}$  shows the other elements supported by the PERC 4e/Di.

Table 8-15. Storage Management Service Supported Elements: PERC 4e/Di

Storage Management Service	Dell OpenManage Version	PERC Firmware Version	Windows Server 2003 Driver	Windows Server 2008 R2 Driver		Red Hat Enterprise Lin 5.3 server Driver
3.2	6.2	5B2D	6.46.2.32 (32-bit) 6.46.3.64 (64-bit)	v6.53.0.64	2.20.4.4	NA

The PERC 4e/Si supports the following Dell PowerEdge system: 1850.

Table 8-16 show the other elements supported by the PERC 4e/Si.

Table 8-16. Storage Management Service Supported Elements: PERC 4e/Si

Storage Management	Dell OpenManage	PERC Firmware	Windows Server	Red Hat Enterprise	Red Hat Enterprise
Service	Version	Version	2003 Driver	Linux 4.8 Driver	Linux 5.3 server Driver
3.2	6.2		6.46.2.32 (32-bit) 6.46.3.64 (64-bit)	2.20.4.4	NA

## PERC 5/E Adapter

The PERC 5/E Adapter supports the following Dell PowerEdge systems: 840, 860, 1850, 1900, 1950, 2850, 2900, 2950, 2970, 6800, 6850, 6950, and R805.

The PERC 5/E Adapter supports the following Dell PowerVault systems: PowerVault 100, PowerVault 500, and PowerVault 600.

 $\underline{\text{Table 8-17}}$  and  $\underline{\text{Table 8-18}}$  show the other elements supported by the PERC 5/E Adapter.

NOTE: The RAID cards support both 32- and 64-bit versions of Red Hat Enterprise Linux operating systems and only 64-bit versions of the SUSE Linux Enterprise Server operating systems. However, ia64 versions of any operating system are not supported.

Table 8-17. Storage Management Service Supported Elements: PERC 5/E Adapter

Storage Management	Dell OpenManage	PERC Firmware	Windows Server	Windows Server 2008	Windows Server 2008
Service	Version	Version	2003 Driver		R2
3.2	6.2	5.2.2-0076	2.24.0.32 Dell A07 (32- bit) 2.24.0.64 Dell A07 (64- bit)	2.24.0.32 Dell A03 (32- bit) 2.24.0.64 Dell A03 (64- bit)	Native 4.5.0.64

Table 8-18. Storage Management Service Supported Elements: PERC 5/E Adapter

Storage Management Service	Dell OpenManage Version				SUSE Linux Enterprise Server (versions 10 SP3 and 11)
3.2	6.2	5.2.2-0076	00.00.04.17-2	00.00.04.17-2	00.00.04.17-2

# PERC 5/i Adapter

The PERC 5/i Adapter supports the following Dell PowerEdge systems: 840, 6850, 6950, and 1430SC.

The PERC 5/i Adapter supports the following Dell PowerVault system: PowerVault 100.

 $\underline{\text{Table 8-19}}$  and  $\underline{\text{Table 8-20}}$  show the other elements supported by the PERC 5/i Adapter.

Table 8-19. Storage Management Service Supported Elements: PERC 5/i Adapter

Storage Management Service	Dell OpenManage Version	PERC Firmware Version	Windows Server 2003 Driver	Windows Server 2008 Driver	Windows Server 2008 R2 Driver
3.2	6.2	5.2.2-0072	2.24.0.32 Dell A07 (32- bit) 2.24.0.64 Dell A07 (64- bit)	2.24.0.32 Dell A03 (32-bit) 2.24.0.64 Dell A03 (64-bit)	Native 4.5.0.64

Table 8-20. Storage Management Service Supported Elements: PERC 5/i Adapter

Storage Management Se	Dell OpenManage Version				SUSE Linux Enterprise Server (versions 10 SP3 and 11)
3.2	6.2	5.2.2-0072	00.00.04.17-2	00.00.04.17-2	00.00.04.17-2

The PERC 5/i Integrated supports the following Dell PowerEdge systems: 1900, 1950, 2900, 2950, and 2970.

The PERC 5/i Integrated supports the following Dell PowerVault system: PowerVault NX1950.

<u>Table 8-21</u> and <u>Table 8-22</u> show the other elements supported by the PERC 5/i Integrated.

Table 8-21. Storage Management Service Supported Elements: PERC 5/i Integrated

Storage Management Service	Dell OpenManage Version	PERC Firmware Version	Windows Server 2003 Driver	Windows Serer 2008
3.2	6.2		2.24.0.32 Dell A07 (32-bit) 2.24.0.64 Dell A07 (64-bit)	

## Table 8-22. Storage Management Service Supported Elements: PERC 5/i Integrated

Storage Management Service	Dell OpenManage Version				SUSE Linux Enterprise Server (versions 10 SP3 and 11)
3.2	6.2	5.2.2-0072	00.00.04.17-2	00.00.04.17-2	00.00.04.17-2

# CERC 6/i Integrated

The CERC 6/i Integrated supports the following Dell PowerEdge systems: M600, M605, M805, and M905.

Table 8-25 and Table 8-26 show the other elements supported by the CERC 6/i Integrated.

Table 8-23. Storage Management Service Supported Elements: CERC 6/i Integrated

Storage Management Service	Dell OpenManage Version	SAS Firmware/ BIOS Version	Windows Server 2003 Driver	Windows Server 2008
3.2	6.2	6.2.0-0013	2.24.0.32 Dell A07 (32-bit) 2.24.0.64 Dell A07 (64-bit)	2.24.0.32 Dell A03 (32-bit) 2.24.0.64 Dell A03 (64-bit)

Table 8-24. Storage Management Service Supported Elements: CERC 6/i Integrated

Storage Management Service	Dell OpenManage Version	SAS Firmware/BIOS Version	Red Hat Enterprise Linux 4.8 Driver	Red Hat Enterprise Linux 5.3 server Driver	SUSE Linux E (versions 10
3.2	6.2	6.2.0-0013	00.00.03.21-6 Dell A09		00.00.03.21-6 Native (version

## SAS 5/iR Adapter

The SAS 5/iR Adapter supports the following Dell PowerEdge systems: 440SC, 1435SC, 1430SC, 840, 860, 1900, 2900, 6950, T605, and T610.

The SAS 5/iR Adapter supports the following Dell PowerVault systems: PowerVault 600, and PowerVault 100.

 $\underline{\text{Table 8-25}}$  and  $\underline{\text{Table 8-26}}$  show the other elements supported by the SAS 5/iR Adapter.

Table 8-25. Storage Management Service Supported Elements: SAS 5/iR Adapter

	Storage Management Service	Dell OpenManage Version	SAS Firmware/ BIOS Version	Windows Server 2003 Driver	Windows Server 2008	Windows Server R2 2008
L	3.2	6.2	00.10.51.00.06.12.05.00	1.28.03.01	1.28.03.01	Native 1.28.5.32

Table 8-26. Storage Management Service Supported Elements: SAS 5/IR Adapter

Storage Management Service	Dell OpenManage Version	SAS Firmware/BIOS Version	Red Hat Enterprise Linux 4.8 Driver	Red Hat Enterprise Linux 5.3 server Driver	SUSE Linux E (versions 10
3.2	6.2	00.10.51.00.06.12.05.00	Native	4.00.38.02-3 Dell A03	4.00.38.02-5 Native (versic

# SAS 5/iR Integrated

The SAS 5/IR Integrated supports the following Dell PowerEdge system: 1955.

Table 8-27 and Table 8-28 show the other elements supported by the SAS 5/iR Integrated.

Table 8-27. Storage Management Service Supported Elements: SAS 5/iR Integrated

Storage Management Service	Dell OpenManage Version		Windows Server 2003 Driver	Windows Server 2008	Windows Server R2 2008
3.2	6.2	00.10.51.00.06.12.05.00	1.28.03.01	1.28.03.01	Native 1.28.5.32

Table 8-28. Storage Management Service Supported Elements: SAS 5/iR Integrated

Storage Management	Dell OpenManage	SAS Firmware/BIOS	Red Hat Enterprise	Red Hat Enterprise	SUSE Linux Ente
Service	Version	Version	Linux 4.8 Driver	Linux 5.2 server Driver	(versions 10 SP
3.2	6.2	00.10.51.00.06.12.05.00	Native		4.00.38.02-5 (vei Native (version 1

## SAS 5/i Integrated

The SAS 5/i Integrated controller supports the following Dell PowerEdge systems: 1950, 2900, 2950, and 2970.

Table 8-29 and Table 8-30 show the other elements supported by the SAS 5/i Integrated controller.

Table 8-29. Storage Management Service Supported Elements: SAS 5/i Integrated

Storage Management Service	Dell OpenManage Version	SAS Firmware/ BIOS Version	Windows Server 2003 Driver	Windows Server 2008	Windows Server R2 2008
3.2	6.2	00.10.51.00.06.12.05.00	1.28.03.01	1.28.03.01	Native 1.28.5.32

Table 8-30. Storage Management Service Supported Elements: SAS 5/i Integrated

Storage Management	Dell OpenManage	SAS Firmware/BIOS	Red Hat Enterprise	Red Hat Enterprise	SUSE Linux En
Service	Version	Version	Linux 4.8 Driver	Linux 5.3 server Driver	(versions 10 S
3.2	6.2	00.10.51.00.06.12.05.00	Native	4.00.38.02-3 Dell A05	4.00.38.02-5 (v Native (version

# SAS 5/E Adapter

The SAS 5/E Adapter supports the following Dell PowerEdge systems: 1800, 1850, 1900, 1950, 2800, 2850, 2900, 2950, 2970, 6800, 6850, 6950, R900, T300, T605, R200, R300, R805, R905, R610, R710, and T610.

The SAS 5/E Adapter supports the following Dell PowerVault systems: PowerVault NX1950, PowerVault 500, PowerVault 600, and PowerVault DL2000.

 $\underline{\text{Table 8-31}}$  and  $\underline{\text{Table 8-32}}$  show the other elements supported by the SAS 5/E Adapter.

Table 8-31. Storage Management Service Supported Elements: SAS 5/E Adapter

Storage Management Service	Dell OpenManage Version	SAS Firmware/ BIOS Version	Windows Server 2003 Driver	Windows Server 2008	Windows Server R2 2008
3.2	6.2	00.10.51.00.06.12.05.00	1.28.03.01	1.28.03.01	Native 1.28.5.32

Table 8-32. Storage Management Service Supported Elements: SAS 5/E Adapter

Storage Management	Dell OpenManage	SAS Firmware/BIOS	Red Hat Enterprise	Red Hat Enterprise	SUSE Linu
Service	Version	Version	Linux 4.8 Driver	Linux 5.3 server Driver	(versions
3.2	6.2	00.10.51.00.06.12.05.00	Native	4.00.38.02-3 Dell A05	4.00.38.0 Native (ve

## PERC 6/i Integrated and Adapter

The PERC 6/i Integrated supports the following Dell PowerEdge systems: 1950, 2900, 2950, 2970, R805, R900, T610, R410, R610, R710, M610, and M710.

The PERC 6/i Integrated supports the following Dell PowerVault systems: PowerVault 500, PowerVault NX1950, and PowerVault 600.

The PERC 6/i Adapter supports the following Dell PowerEdge systems: R410, R905, T300, and T605.

Table 8-33 and Table 8-34 show the other elements supported by the PERC 6/i Integrated and Adapter.

Table 8-33. Storage Management Service Supported Elements: PERC 6/i Integrated and Adapter

Storage Management Service	Dell OpenManage Version	Windows Server 2003 Driver	Windows Server 2008	Windows Server R2 2008
3.2	6.2		2.24.0.32 (32-bit) Dell A03 2.24.0.64 (64-bit) Dell A03	

#### Table 8-34. Storage Management Service Supported Elements: PERC 6/i Integrated and Adapter

Storage Management	Dell OpenManage		Red Hat Enterprise	Red Hat Enterprise	SUSE Linux Enterprise Server
Service	Version		Linux 4.8 Driver	Linux 5.3 server Driver	(version 10 SP3 and 11)
3.2	6.2	6.2.0-0013	00.00.04.17-2	Native	00.00.04.17-2

# PERC 6/E Adapter

The PERC 6/E Adapter supports the following Dell PowerEdge systems: 1950, 2900, 2950, 2970, 6950, R200, R300, R805, R900, R905, T300, T610, R410, R610, and R710.

The PERC 6/E Adapter supports the following Dell PowerVault systems: PowerVault 500, PowerVault 600, and PowerVault DL2000.

 $\underline{\text{Table 8-35}}$  and  $\underline{\text{Table 8-36}}$  show the other elements supported by the PERC 6/E Adapter.

Table 8-35. Storage Management Service Supported Elements: PERC 6/E Adapter

Storage Management Service	Dell OpenManage Version	PERC Firmware	Windows Server 2003 Driver	Windows Server 2008
3.2	6.2	6.2.0-0013	2.24.0.32 (32-bit) Dell A07 2.24.0.64 (64-bit) Dell A07	2.24.0.32 (32-bit) Dell A03 2.24.0.64 (64-bit) Dell A03

Table 8-36. Storage Management Service Supported Elements: PERC 6/E Adapter

١	Storage Management Service		PERC Firmware	Red Hat Enterprise Linux 4.8 Driver		SUSE Linux Enterprise \$ (version 10 SP3 and 11)
Į	3.2	6.2	6.2.0-0013	00.00.04.17-2	00.00.04.17-2	00.00.04.17-2

# SAS 6/iR Integrated and Adapter

The SAS 6/IR Integrated supports the following Dell PowerVault systems: PowerVault 500, PowerVault 600, and PowerVault DL2000.

The SAS 6/IR Integrated also supports the following Dell PowerEdge systems: 1950, 2900, 2950, 2970, R805, R900, M600, M605, M805, M905, T610, R410, R610, R710, M610, and M710.

 $The SAS \ 6/IR \ Adapter \ supports \ the \ following \ Dell \ PowerEdge \ systems: \ R200, \ R300, \ R410, \ T105, \ T300, \ R905, \ T100, \ and \ T605.$ 

 $\underline{\textbf{Table 8-37}} \text{ shows the other elements supported by the SAS 6/iR Integrated and Adapter.}$ 

Table 8-37. Storage Management Service Supported Elements: SAS 6/iR Integrated and Adapter

Storage Management Service	Dell OpenManage Version	SAS Firmware/ BIOS Version	Windows Server 2003 Driver	Windows Server 2008	Windows Server R2 2008
3.2	6.2	00.25.47.00.06.22.03.00	1.28.03.01	1.28.03.01	Native 1.28.5.32

#### Table 8-38. Storage Management Service Supported Elements: SAS 6/iR Integrated and Adapter

Storage Management Service	Dell OpenManage Version			Red Hat Enterprise Linux 5.3 server Driver	SUSE Linux Enter (version 10 SP3
3.2	6.2	00.25.47.00.06.22.03.00	3.12.29.00-6 Dell A07		4.00.38.02-5 (vers Native (version 11

## LSI Logic 1020/1030 Ultra320 SCSI Adapter

 $LSI\ Logic\ 1020/1030\ Ultra320\ SCSI\ adapter\ supports\ the\ following\ Dell\ PowerEdge\ systems:\ 1950,\ 2970,\ 6950,\ R200,\ R300,\ R900,\ R805,\ R905,\ T100,\ T105,\ T300.\ and\ T605.$ 

LSI Logic 1020/1030 Ultra320 SCSI adapter supports the following Dell PowerVault systems: PowerVault NX1950 and PowerVault 500.

Table 8-39 and Table 8-40 show the other elements supported by LSI Logic 1020/1030 Ultra320 SCSI adapter.

#### Table 8-39. Storage Management Service Supported Elements: LSI Logic 1020/1030 Ultra320 SCSI Adapter

Storage Management Service	Dell OpenManage Version	PERC Firmware/ BIOS Version	Windows Server 2003 Driver
3.2	6.2	1.03.27.00.5.10.08.00.12	1.21.25.00

## Table 8-40. Storage Management Service Supported Elements: LSI Logic 1020/1030 Ultra320 SCSI Adapter

Storage Management Service	Dell OpenManage Version	PERC Firmware/BIOS Version	Red Hat Enterprise Linux 4.8 Driver	Red Hat Enterprise Linux 5.3 server Driver	SUSE Linux (version 10
3.2	6.2	1.03.27.00.5.10.08.00.12	3.02.83.12-5	NA	NA

## **CERC SATA 1.5/2S**

The CERC SATA 1.5/2s supports the following Dell PowerEdge systems: 800, 1425, 1420SC, 420SC, and 1800.

Table 8-41 show the other elements supported by the CERC SATA 1.5/2S.

#### Table 8-41. Storage Management Service Supported Elements: CERC SATA 1.5/2S

Storage Management Service*	Dell OpenManage Version	PERC Firmware Version	Windows Server 2003 Driver	Red Hat Enterprise Linux 4.8 Driver	Red Hi
3.2	6.2		6.0.50.5 (32-bit) 6.0.3643.4 (64-bit)	NA	NA
* The 1.1.4 Linux driver is included in the Red Hat Package Manager (RPM) 2302.					

## LSI 1020/1030 Embedded SCSI Controller

This embedded SCSI controller is an onboard chip. It supports the following systems: 1600SC, 1750, 1800, 1850, 2600, 2800, 2850, 6800, and 6850.

 $\underline{\text{Table 8-42}}$  and  $\underline{\text{Table 8-43}}$  show the other elements supported by the LSI 1020/1030.

#### Table 8-42. Storage Management Service Supported Elements: LSI 1020

Storage Management Service	Dell OpenManage Version	PERC Firmware Version	Windows Server 2003 Driver	Red Hat Enterprise Linux 4.8 Driver		SUSE Linux Ent
3.2	6.2	1.03.23	1.09.11	Native	NA	NA

## Table 8-43. Storage Management Service Supported Elements: LSI 1030

Storage Management	Dell OpenManage	PERC Firmware	Windows Server	Red Hat Enterprise	Red Hat Enterprise	SUSE Linux
Service	Version	Version	2003 Driver	Linux 4.8 Driver	Linux 5.3 server Driver	(version 10

г							
- 1	2 2	4.0	1 02 22		NIA	NΔ	NA
- 1	JZ	0.2	1.03.23	1.09.11	NA	IVA	IVA
_ L							

## LSI Logic 2032 Card

The LSI Logic 2032 card supports the following Dell PowerEdge systems: R610, R710, and T610.

The LSI Logic 2032 card supports the following Dell PowerVault systems: PowerVault DL2000.

Table 8-44 and Table 8-45 show the other elements supported by the LSI Logic 2032 Card.

## Table 8-44. Storage Management Service Supported Elements: LSI Logic 2032 Card

Storage Management Service	Dell OpenManage Version	PERC Firmware Version	Windows Server 2003 Driver	Windows Server R2 2008 Driver
3.2	6.2	1.03.27.00.5.10.08.00.12	1.21.25.00	Native

## Table 8-45. Storage Management Service Supported Elements: LSI LSI Logic 2032 Card

Storage Manageme Service	ent Dell OpenManage Version	PERC Firmware Version			SUSE Linux Enterprise Serve (version 10 SP3 and 11)
3.2	6.2	1.03.27.00.5.10.08.00.12	Native	NA	Native

# PERC H700 Integrated and Adapter

The PERC H700 Integrated supports the following Dell PowerEdge systems: R710, R815, R715, R510, T610, R610, and T710. The PERC H700 Adapter supports the following Dell PowerEdge systems: R310, R410, T310, and T410. The PERC H700 Adapter supports the following Dell PowerVault systems: PowerVault NX300.

Table 8-46 and 8-47 show the other elements supported by the PERC H700 Integrated and Adapter.

#### Table 8-46. Dell OpenManage Supported Elements: PERC H700 Integrated and Adapter

Dell OpenManage Version	PERC Firmware Version	Windows Server 2003 Driver	Windows Server 2008
6.2			4.17.0.32 (32-bit) Dell A00 4.17.0.64 (64-bit) Dell A00

## Table 8-47. Dell OpenManage Supported Elements: PERC H700 Integrated and Adapter

Dell OpenManage Version	PERC Firmware Version	Red Hat Enterprise Linux 4.8 Driver	Red Hat Enterprise Linux 5.3 server Driver	SUSE Linux Enterprise Server (version 10 SP3 and 11)
6.2	12.0.1-0083	00.00.04.17-2 Dell A10	00.00.04.17-2 Dell A10	00.00.04.17-2 Dell A10

## PERC H800 Adapter

The PERC H800 Adapter supports the following Dell PowerEdge systems: R710, R815, T410, R715, R210, R510, T310, R310, T610, R610, R410, T710, and M20X.

Table 8-48 and 8-49 show the other elements supported by the PERC H800 Adapter.

## Table 8-48. Dell OpenManage Supported Elements: PERC H700 Integrated and Adapter

Dell OpenManage Version	PERC Firmware Version	Windows Server 2003 Driver	Windows Server 2008
6.2	12.0.1-0083		4.17.0.32 (32-bit) Dell A00 4.17.0.64 (64-bit) Dell A00

## Table 8-49. Dell OpenManage Supported Elements: PERC H700 Integrated and Adapter

Dell OpenManage Version	PERC Firmware Version	Red Hat Enterprise Linux 4.8 Driver		SUSE Linux Enterprise Server (version 10 SP3 and 11)
-------------------------	-----------------------	--	--	---

6.2 | 12.0.1-0083 | 00.00.04.17-2 Dell A10 | 00.00.04.17-2 Dell A10 | 00.00.04.17-2 Dell A10 | 00.00.04.17-2 Dell A10

## PERC H700 Modular

The PERC H800 Modular supports the following Dell PowerEdge systems: M610 and M710.

Table 8-50 and 8-51 show the other elements supported by the PERC H700 Modular.

## Table 8-50. Dell OpenManage Supported Elements: PERC H700 Modular

Dell OpenManage Version	PERC Firmware Version	Windows Server 2003 Driver	Windows Server 2008
6.2	12.0.1-0083		4.17.0.32 (32-bit) Dell A00 4.17.0.64 (64-bit) Dell A00

#### Table 8-51. Dell OpenManage Supported Elements: PERC H700 Modular

Dell OpenManage Version	PERC Firmware Version	Red Hat Enterprise	Red Hat Enterprise	SUSE Linux Enterprise Server (version 10 SP3 and 11)
		Linux 4.8 Driver	Linux 5.3 server Driver	
6.2	12.0.1-0083	00.00.04.17-2 Dell A10	00.00.04.17-2 Dell A10	00.00.04.17-2 Dell A10

## **PERC H200**

The PERC H200 Adapter supports the following Dell PowerEdge Systems: T410, R210, T110, T310, R310, T610, R410, and T710.

The PERC H200 Integrated supports the following Dell PowerEdge Systems: R710, R815, R715, R510, T610, R610, and T710.

The PERC H200 Modular supports the following Dell PowerEdge Systems: M710 and M610.

Table 8-52 and 8-53 show the other elements supported by the PERC H200 Modular controllers.

#### Table 8-52. Dell OpenManage Supported Elements: PERC H200 Modular Controller

Dell OpenManage Version	PERC Firmware Version	Windows Server 2003 Driver	Windows Server 2008	Windows Server R2 2008
6.2		2.0.12.10 (32-bit) Dell A00 2.0.12.10 (64-bit) Dell A00		

#### Table 8-53. Dell OpenManage Supported Elements: PERC H200 Modular Controller

Dell OpenManage	PERC Firmware	Red Hat Enterprise	Red Hat Enterprise	SUSE Linux Enterprise Server
Version	Version	Linux 4.8	Linux 5.3 server Driver	(version 10 SP3 and 11)
6.2	07.01.11.00 Dell A00	02.15.00.00-2 (x86 and x86_64) Dell A00	Dell A00	02.00.00.00-5 (x86_64) Dell A00 (version 10 SP3)  02.00.00.00-5 (x86_64) Dell A00 (version 11)

# Supported Dell Remote Access Controllers and Solutions

**Dell™ Systems Software Support Matrix Version 6.2** 

Dell<sup>™</sup> Remote Access Controller (DRAC) is a systems management hardware and software solution designed to provide remote management capabilities, crashed system recovery, and power control functions.

By communicating with the system's Baseboard Management Controller (BMC), the DRAC (when installed) can be configured to send e-mail alerts for warnings or errors related to voltages, temperatures, intrusion, and fan speeds. DRAC also logs event data and the most recent crash screen (for systems running the Microsoft Windows operating system only) to help diagnose the probable cause of a system crash.

For more information on DRAC or iDRAC, see the *Dell Remote Access Controller User's Guide* or the *Integrated Dell Remote Access Controller User's Guide* available on the Dell Support website at **support.dell.com**.

Supported Remote Access Controller versions and firmware, as well as supported BMC IPMI protocol versions, are listed in <u>Table 5-1</u> and <u>Table 5-2</u>. The tables list the following DRAC types:

- 1 Integrated Dell Remote Access Controller 6 (iDRAC6)
- 1 Integrated Dell Remote Access Controller (iDRAC)
- 1 Dell Remote Access Controller 5 (DRAC 5)
- 1 Dell Remote Access Controller/Modular Computer (DRAC/MC)
- 1 Dell Remote Access Controller 4 (DRAC 4)
- 1 Dell Chassis Management Controller (CMC)

Table 5-1. Supported Remote Access Controllers and Solutions for Modular Systems

Dell System	DRACs		CMC Firmware Version	BMC Firmware Version	Supported IPMI Protocol Versions		
	DRAC Type	Supported DRAC Firmware Version					
M600	iDRAC	1.52	2.20	N/A	2.2		
M605	iDRAC	1.52	2.20	N/A	2.2		
M610	iDRAC6	2.20	2.20	N/A	2.2		
M710	iDRAC6	2.20	2.20	N/A	2.2		
M805	iDRAC	1.52	2.20	N/A	2.2		
M905	iDRAC	1.52	2.20	N/A	2.2		
1955	DRAC/MC	1.5	N/A	2.03	2.0		
1855	DRAC/MC	1.5	N/A	1.01 or later	1.5		

Table 5-2. Supported Remote Access Controllers and Solutions for Non-modular Systems

Dell System	DRACs		BMC Firmware Version	Supported IPMI Protocol Versions	
	DRAC DRAC Type Firmware Version				
R200	DRAC 4	1.75	1.29 or later	2.0	
R210	iDRAC6	1.30	1.3	2.0	
R300	DRAC 5	1.50	2.34	2.0	
R410	iDRAC6	1.30	1.3	2.0	
R510	iDRAC6	1.30	1.3	2.0	
R610	iDRAC6	1.30	1.29 or later	2.0	
R710	iDRAC6	1.30	1.29 or later	2.0	
R805	DRAC 5	1.50	2.38	2.0	
R900	DRAC 5	1.50	2.32	2.0	
R905	DRAC 5	1.50	2.31	2.0	
T100	DRAC 5	1.50	1.29 or later	2.0	
T105	DRAC 5	1.50	1.29 or later	2.0	
T110	No iDRAC	support	1.3	2.0	
T300	DRAC 5	1.50	2.34	2.0	
T310	iDRAC6	1.30	1.3	2.0	
T410	iDRAC6	1.30	1.3	2.0	
T605	DRAC 5	1.50	2.30	2.0	
T610	iDRAC6	1.30	1.29 or later	2.0	

T710	iDRAC6	1.30	1.29 or	2.0
1710			later	
6950	DRAC 5	1.50	2.29	2.0
2970	DRAC 5	1.50	2.29	2.0
2950	DRAC 5	1.50	2.28	2.0
2900	DRAC 5	1.50	2.28	2.0
1955	DRAC/MC	1.5	2.03	2.0
1950	DRAC 5	1.50	2.28	2.0
1900	DRAC 5	1.50	2.29	1.5
6850	DRAC 4	1.75	1.40 or later	1.5
6800	DRAC 4	1.75	1.40 or later	1.5
2850	DRAC 4	1.75	1.23 or later	1.5
2800	DRAC 4	1.75	1.23 or later	1.5
1855	DRAC/MC	1.5	1.01 or later	1.5
1800	DRAC 4	1.75	1.23 or later	1.5
860	DRAC 4	1.75	1.67 or later	1.5
850	DRAC 4	1.75	1.44 or later	1.5
840	DRAC 4	1.75	1.67 or later	1.5
830	DRAC 4	1.75	1.44 or later	1.5
800	DRAC 4	1.75	1.30 or later	1.5
PowerVault 100	DRAC 5	1.50	1.29 or later	2.0
PowerVault 500	DRAC 5	1.50	1.29 or later	2.0
PowerVault 600	DRAC 5	1.50	1.29 or later	2.0
PowerVault DL2000	DRAC 5	1.50	1.29 or later	2.0
PowerVault NX1950	DRAC 5	1.50	1.29 or later	2.0
PowerVault NX3000		1.30	1.29 or later	2.0
PowerVault NX300		1.30	1.29 or later	2.0
PowerVault DL2100	iDRAC6	1.30		2.0
SC1435			2.29	2.0
SC1430				
SC1425			1.30 or later	1.5
SC440				
SC430				
SC420				

DRAC 5 support on SUSE Linux Enterprise Server 10 is limited to the managed system and Command Line Interface (CLI) only. DRAC 5 does not support the out-of-band GUI on the management station.



NOTE: iDRAC 1.4/2.0 is not supported on SUSE® Linux Enterprise Server 11 and VMware® ESX version 4 operating systems.

# **Supported Unified Server Configurator Versions**

**Dell™ Systems Software Support Matrix Version 6.2** 

The Unified Server Configurator is built upon the integrated Dell Remote Access Controller 6 (iDRAC6) Express card and the Unified Extensible Firmware Infrastructure (UEFI) system firmware. The iDRAC6 works with the UEFI firmware to access and manage every aspect of the hardware, including component and subsystem management that is beyond the traditional Baseboard Management Controller (BMC) capabilities.

Table 9-1 lists the Dell systems and the operating systems that can be installed using the Unified Server Configurator that is flashed with the driver packs.

Table 9-1. Supported Dell Systems and Operating Systems for Unified Server Configurator

	Dell Systems														
Supported Operating System															
	T110	T310	T410	T610	T710	R210	R410	R510	R610	R710	M610	M710	PowerVault NX3100	PowerVault NX3000	PowerVault NX300
Microsoft® Windows Server® 2003 x64 and x86 R2	х	х	Х	Х	Х	х	Х	Х	Х	Х	Х	Х			
Microsoft Windows Server 2008 SP2 with Core		X	Х	Х	Х	Х	Х	Х	Х	Х	Х	х			
Microsoft Windows Server 2008 x64 R2		Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х			
Microsoft Windows® Small Business Server 2008 Standard and Premium	х	X	X			X	X	X		X					
Microsoft Windows Server 2008 Foundation	Х														
Microsoft Windows Essential Business Server 2008 SP2	х	х	×	X	Х	х	×	×	X	X	X	X			
Microsoft Windows Small Business Server 2003 Standard and Premium R2 SP2		Х	Х	X	х		Х	Х	Х	X	X	×			
Microsoft Windows Storage Server 2008 Standard													Х	Х	Х
Microsoft Windows Server 2008 HPC Edition		Х	Х		Х		Х		Х	Х	Х	Х			
Red Hat® Enterprise Linux® WS, ES, and AS version 4.8 (x86_32)	X	х	X	х	Х	х	X	X	Х	Х	Х	Х			
Red Hat Enterprise Linux WS, ES, and AS version 4.8 (x86_64)	Х	х	Х	Х	х	х	×	×	X	X	X	X			
Red Hat Enterprise Linux WS, ES, and AS version 5.3 (x86_32)	х	х	Х	X	×	Х	Х	Х	Х	Х	Х	Х			
Red Hat Enterprise Linux WS, ES, and AS version 5.3 (x86_64)	Х	х	х	X	Х	Х	х	х	X	Х	Х	Х			

SUSE® Linux Enterprise Server 10 with SP3 (x86_64)	X	Х	Х	Х	X	X	X	Х	Х	Х	Х	Х		
SUSE Linux Enterprise Server 11 (x86_64)	Х	Х	Х	х	Х	Х	Х	Х	Х	Х	Х	Х		
VMware® ESX version 3.5 update 5	Х	Х	Х	Х	х	Х	Х	Х	Х	Х	X	Х		
VMware ESX version 4.0 update 1	X	Х	Х	Х	Х	Х	Х	Х	Х	Х	X	Х		
VMware ESXi version 3.5 update 5 HDD version	Х	Х	X	Х	х	Х	Х	Х	Х	Х	X	х		
VMware ESXi version 4.0 update 1 HDD version	Х	Х	Х	х	х	Х	Х	Х	Х	Х	X	х		
Citrix XenServer 5.5 (SD/USB)				Х	Х				Х	Х	Х	Х		
Citrix XenServer 5.5 (HDD)				Х	Х			Х	Х	Х	X	Х		
Microsoft Hyper-V R2 and Hyper-V Server	×	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х	Х		